

# COUNTY OF LOS ANGELES

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## DEPARTMENT OF MENTAL HEALTH

<http://dmh.lacounty.info>

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Reply To: (213) 738-4725  
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June 21, 2005

TO: All Department of Mental Health PATS Users

FROM: Arthur F. Schlichting, R.Ph.  
Director of Pharmacy Services

SUBJECT: **REVISED REFILL PROGRAM FOR PATS SYSTEM**

This is to inform you that the revised refill program is now available in the PATS system. Once a prescription has been entered into the PATS system, you have the option of giving up to two (2) refills, which can make the prescription cover a 90-day period (the original prescription, plus the two refills each for 30 days). The refill window is open from day 21 of the original fill date to day 40--thus, a 20-day refill window. If a prescription is not filled within this timeframe, the prescription becomes null and void. NOTE: If a refill is still outstanding (has not expired) a new prescription for the same drug and strength will be rejected.

DMH contracted pharmacies must enter the client's PATS card number through the Verifone machine to extract the new (refill) prescription. As noted above, the refills become valid on day 21 through day 40 from the original fill date.

If you need additional information or clarification of the above, please feel free to contact me at (213) 738-4725. Thank you.

AFS:tp

c: Roderick E. Shaner, M.D.  
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